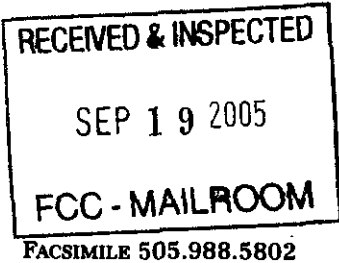


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DOCKET FILE COPY ORIGINAL

VIA FEDERAL EXPRESS DELIVERY

September 16, 2005

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Original

**RE: SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND
COMPLIANCE REPORT; WC DOCKET NO. 05-196**

Pursuant to Commission's Public Notice DA 05-2085, issued July 26, 2005 and Public Notice DA 05-2358, issued August 26, 2005, in the above-referenced Docket No. 05-196, please accept this original and four copies of One Connect IP's Subscriber Notification and Acknowledgement Status and Compliance Report.

Regrettably, One Connect IP missed the two prior filing deadlines of August 10, 2005 and September 1, 2005. One Connect IP respectfully requests it be allowed to file this Compliance Report in satisfaction of those earlier reporting requirements.

One Connect IP is correcting its earlier oversight in this matter by beginning an aggressive campaign of customer notification as set forth in the attached Report.


One Connect IP assures the Commission that it will take all steps necessary to achieve 100% compliance by the compliance deadline of September 28, 2005. In addition, One Connect IP commits itself to meeting all further compliance and reporting deadlines in this docket.

An extra copy of this letter and the Compliance Report is included to be time-stamped and returned to me in the enclosed, pre-addressed, postage prepaid envelope.

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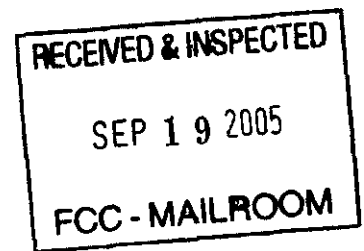
Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
One Connect IP VoIP Compliance Report
Page 2

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Sincerely,

Peter J. Gould, Esq.
Attorney for One Connect IP

Enclosures

cc: Robert Pratt, CEO One Connect IP
Mr. Byron McCoy (via email)
Ms. Kathy Berthot (via email)
Ms. Janice Myles (via email)
Best Copy and Printing, Inc. (via FEDEX)



September 16, 2005

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

**SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS
AND COMPLIANCE REPORT
WC DOCKET NO. 05-196**

One Connect IP hereby submits this consolidated Subscriber Notification and Acknowledgement Status and Compliance Report in compliance with the Commission's Public Notice DA 05-2085, issued July 26, 2005 and Public Notice DA 05-2358, issued August 26, 200, in the above-referenced Docket No. 05-196.

1. A detailed description of all actions the provider has taken to specifically advise every subscriber, prominently and in plain language, of the circumstances under which E911 service may not be available through the interconnected VoIP service and/or may be in some way limited by comparison to traditional E911 service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail).

One Connect IP is a regional provider of VoIP services with approximately 145 customers in New Mexico and Idaho. Regrettably we began our compliance efforts after the due dates of the August 10, 2005 and September 1, 2005 reports. However, the Company is correcting this oversight by undertaking an aggressive effort to inform all customers and receive their acknowledgement of our Advisory Notice by September 28, 2005. The Advisory Notice is appended to this Report as Attachment 1.

One Connect is taking the following specific steps to meet the September 28, 2005 compliance deadline:

1. Call each customer and explain the purpose and mandatory compliance related to 911 calling limitations on VoIP service.
2. E-mail each customer the attached Advisory Notice and request their signature, acknowledging their understanding of the 911 calling limitations of VoIP service.
3. Request the customer to fax and mail the signed 911 Advisory Notice the same day we contact the customer.
4. If a signed 911 Advisory Notice is not received two (2) days after the initial customer call, One Connect IP will contact the customer again and explain the importance of providing the signed document to the Company.



5. If a signed 911 Advisory Notice is not received by fax or mail subsequent to the second call, the customer will be directly contacted by the President of Operations who will send a representative to the customer location to secure a signed copy of the Advisory Notice.
2. **A quantification of how many of the provider's subscribers, on a percentage basis, have submitted an affirmative acknowledgement, as of the date of the report, and an estimation of the percentage of subscribers from whom they do not expect to receive an acknowledgement by September 28, 2005.**

The process to secure signed Advisory Notices from each customer began on September 15, 2005. Therefore, the Company does not currently have any data available. However, given the Company's small customer base, we are confident that we can successfully meet the 100% compliance goal by September 28, 2005.

3. **A detailed description of whether and how the provider has distributed to all subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available and instructing the subscriber to place them on and/or near the customer premises equipment used in connection with the interconnected VoIP service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail).**

Warning stickers were mailed to each customer on the date of this Report. A follow-up call will be initiated verifying stickers have been placed on each phone. One Connect IP will request an email conformation from each customer of that sticker placement. A copy of the text of One Connect IP's Warning Sticker is appended hereto as Attachment 2.

4. **A quantification of how many subscribers, on a percentage basis, to whom the provider did not send the advisory described in the first bullet above and/or to whom the provider did not send warning stickers or other appropriate label as identified in the bullet immediately above.**

As of the date of this Report, the 911 Advisory Notice and Warning Stickers have been either sent to all customers by US Mail, by fax or by both methods.

5. **A detailed description of any and all actions the provider plans on taking towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory, including, but not limited to, disconnecting the subscriber's VoIP service with the Company no later than September 29, 2005.**

One Connect IP will make the contacts described in Response No. 1, above. As noted in that response, if all other efforts fail, One Connect IP will make a



customer visit to secure a signed 911 Advisory Notice before disconnecting the customer's service.

6. A detailed description of how the provider is currently maintaining any acknowledgements received from its subscribers.

One Connect IP has prepared a Tracking Document which will contain the following information for each received acknowledgement:

1. Name of Customer
2. Contact Name and Number
3. Date & time Customer was initially contacted
4. The date the customer was emailed the 911 Advisory Notice
5. The date the signed 911 Advisory Notice (fax'd) copy was received
6. The date the signed 911 Advisory Notice (original copy) was received
7. The date and time a subsequent call was made (If necessary)
8. The date the issue was escalated to One Connect IP President --Operations (If necessary)
9. The date and time One Connect IP President contacted the customer and secured the signed 911 Advisory Notice. (If necessary).

A copy of that Tracking Document will be provided to the Commission with subsequent Reports.

7. The name, title, address, phone number, and e-mail address of the person(s) responsible for the Company's compliance efforts with the *VoIP E911 Order*.

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Chief Executive Officer
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ATTACHMENT # 1

ONE CONNECT IP'S 911 ADVISORY NOTICE



E-911 ADVISORY / ACKNOWLEDGEMENT FORM

IMPORTANT 911 ADVISORY NOTICE

TIME SENSITIVE MATERIAL

PLEASE READ AND RESPOND BY SEPTEMBER 21, 2005

The (FCC) Federal Communications Commission recently issued an order that requires Voice over IP (VoIP) service providers, such as One Connect, to advise their customers concerning limitations in 911 and E911 service. The FCC has also required One Connect to obtain an acknowledgement from its customers that they have received the advisory and understood the 911 and E911 service limitations when using VoIP phones. Please read the advisory below carefully and sign the acknowledgement form indicating that you understand the limitations when dialing 911 when using your One Connect IP service.

Your signature below acknowledges your receipt of this advisory and that you understand the 911 limitations of your VoIP service. By Order of the FCC, if you fail to respond to this advisory by September 28, 2005 One Connect is required to disconnect your VoIP service.

ADVISORY NOTICE

Important Information About 911 and E 911 Emergency Dialing with One Connect IP service

One Connect IP cares about your safety and wants to ensure that you are fully informed about the important differences between calling 911 using your One Connect IP VoIP service, instead of using your traditional phone service. Although One Connect informed you of these differences when we signed you up as a customer, the FCC has recently

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E-911 ADVISORY / ACKNOWLEDGEMENT FORM

issued an Order requiring One Connect to issue this Advisory Notice and obtain your acknowledgement of these differences.

WHAT YOU SHOULD KNOW ABOUT 911 AND E911 SERVICE

- Basic 911 service connects the caller to a designated public safety answering point (PSAP) where the caller can contact emergency services personnel.
- Enhanced 911, or E911, service selectively routes incoming 911 calls to the appropriate PSAP operating in a 911 service area, and automatically displays the name, address and telephone number of the incoming 911 to the PSAP operator. This allows the PSAP operator to send emergency service personnel to the caller's exact location even if the caller is not able to identify that location. The State of New Mexico has required all traditional telephone companies in the State to provide E911 capabilities.

WHAT ONE CONNECT IS DOING TO PROTECT YOU IN CASE OF AN EMERGENCY

When One Connect signed you up as a customer, it offered you the option to connect you to Qwest's E911 system via a copper wire at your fax machine location. Even if the VoIP system experiences some or all the limitations set forth in this Advisory Notice, this connection will allow you to contact the E911 operator using the handset at your fax machine. In other words, if you have chosen this option you will always be able to make a 911 call from your fax machine even in the event of a power failure or outage, or an interruption of service on your broadband connection.

In addition, One Connect IP has offered all of its customers the option of installing an Uninterruptible Power Supply (UPS) system to provide the necessary power to your CPE in the event of a power failure or outage. You may choose to have One Connect IP provide this UPS equipment or you may purchase and install it on your own. In either case, One Connect IP highly recommends that you install a UPS system to give yourself and your end users an added level of protection in the event of an emergency.

Please be assured that in all normal circumstances, One Connect IP service will support 911 dialing from the location One Connect IP installed service using the approved integrated access devices or approved IP devices. 911 calls made from One Connect IP service installed locations that are provisioned from the designated installation site will be routed through the One Connect IP network and public switched network (PSTN) to the PSAP based on the street address and main telephone number for the location where the One Connect IP service is installed by One Connect IP for you. The E911 operator will be able to determine that designated location, and will provide that location to any emergency service personnel responding to your call.

In addition, One Connect IP is working with the industry and the FCC to design and implement additional solutions to the 911 calling limitations identified in this Advisory Notice. One Connect IP has committed to using its best efforts to identify and implement such solutions.

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WHAT ARE THE TECHNICAL REQUIREMENTS FOR COMPLETING A 911 CALL USING ONE CONNECT IP?

In order for you to place a 911 call using One Connect IP, your location must have the following:

- You must have One Connect approved customer premises equipment (CPE).
- You must have One Connect approved IP connectivity.
- Your router that accesses the One Connect IP service must contain NAT/PAT configurations.

Please note: If any of these requirements is not satisfied, you will not be able to place a 911 call.

WHAT ARE THE LIMITATIONS OF 911 CALLING USING YOUR ONE CONNECT IP SERVICE?

PLEASE BE AWARE OF THE FOLLOWING SITUATIONS IN WHICH 911 EMERGENCY SERVICE WILL BE UNAVAILABLE:

911 dialing with One Connect IP Service is not available if:

- You use the service with equipment other than One Connect IP approved equipment
- You do not have One Connect approved IP connectivity
- You call from a location other than the single location where One Connect IP installed your service (e.g., if you move an IP enabled stationary device or other equipment used with your One Connect service within the service installation location or to a location other than the single location where One Connect installed your service). You may not use IP enabled stationary devices assigned to, designated for, or configured for use at one service location in any other location, including without limitation in another location at which One Connect IP service is installed by One Connect. If you do, you will not have access to 911 emergency services (you may receive a fast busy signal or be routed to the incorrect PSAP).
- Your router does not have the necessary NAT/PAT configuration
- Your One Connect IP service fails for any reason (including without limitation, power outage, Internet connection is down or interrupted, equipment malfunctions, or any service outage including a service outage caused by suspension or termination of your service)
- Maintenance work is being performed

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- Your equipment, phones, Internet connectivity router, integrated access device, customer premises routers and switches, or IP enabled devices used with the service fail
- Your voice and data networks/equipment or premises environment fail
- Your area does not have 911 service
- You call from outside the United States (remember you can only call from the location One Connect IP installed your service – which will be within the United States)
- You use a telephone number that is from a geographic area other than your service location (outside your native rate center). If you use such a telephone number you may be routed to the PSAP general administrative phone number and as such have the following limitations: (a) 911 calls are not routed directly to the 911 operator; (b) 911 calls may be answered by a recorded message or automated system so you may not speak directly to a 911 operator; (c) 911 calls outside of normal business hours may not be answered as administrative lines are not monitored 24/7; (d) 911 calls are at higher risk of getting a busy signal; (e) 911 calls may take longer to answer because administrative lines have a lower priority; and (f) therefore, you should have an alternative means of reaching 911 service.

WHAT YOU CAN DO TO PROTECT YOURSELF AND YOUR END USERS IN CASE OF ANY EMERGENCY

- One Connect recommends that you always have an alternate means to access traditional 911/E911 service in the event any of the situations listed above prevents you from completing a 911 call over One Connect IP. Your One Connect service representative can assist you with those alternatives. As noted above, One Connect has already provided you with an alternative dialing option using the handset attached to your fax machine.
- Whenever you place a 911 emergency call, always inform the PSAP operator of your phone number. This will ensure that the PSAP operator can call you back if you are disconnected. In addition, always provide the PSAP operator with your exact location at the address from which you are calling (e.g., Room or Office Number, Floor of the Building, Building Number, etc.) The number you are calling from may be the main telephone number for your service location, and the PSAP operator may not be able to determine your exact location. Providing the operator with your specific location within the main address will ensure that the emergency personnel can more easily locate you.
- Notify all of your end users of the above listed limitations of 911 service using One Connect IP. In particular, notify your end users that the 911 operator and emergency personnel will not be able to determine their location if they are calling from anywhere other than the address you provided to One Connect when your service began.

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- Notify One Connect IP at once if you move your CPE to a different address so that One Connect can ensure that the PSAP is made aware of your new address.
- Contact your One Connect customer service representative and ensure that your address has been accurately reported to the E911 system.

WHAT YOU MUST DO IN RESPONSE TO THIS ADVISORY NOTICE

- You must sign the Advisory Notice at the signature lines below, acknowledging that you have read and understood this Notice.
- You must return the signed Advisory Notice to One Connect by September 28, 2005 if you want your service to remain uninterrupted. You may use the Company's fax number 505-345-5253 or mail or deliver this Notice to the company at 1730 Montano NW, Suite D, Albuquerque, NM 87107.
- You must post the enclosed warning stickers at each location where your end users are connected to One connect IP service
- You must notify all your end users of the contents of this Advisory Notice and make sure they understand the limitations set forth in this Notice.

The undersigned hereby acknowledges, on behalf of the One Connect IP customer listed below: (1) receipt of the above advisory regarding limitations on 911 emergency services when using One Connect IP services and (2) understanding of such limitations on 911 emergency services.

Customer Name

By

Title

Customer Account No.

Date



ATTACHMENT # 2

ONE CONNECT IP'S 911 WARNING STICKER

**Alert: Emergency 911 May
Not Be Available From
Your VOIP Phone
Due To Power Outage Or
Loss of Internet Service**

**Emergency Alternatives:
Dial 911 From Fax Line**

or

Cell Phone

**Call One Connect IP
On 505-345 5252
For Repair Issues Or Additional
911 Information**